

Center for
**ADVANCED
PERIODONTAL**
*e***IMPLANT CARE** Inc
Constantin Farah, DDS, MSD



COVID-19 OFFICE REOPENING PROTOCOLS



We are proud that our safety and infection control protocols have always exceeded the guidelines of both the ADA and CDC. Our office atmosphere provides safety to all.

www.icgums.com

For your safety and the safety of our Team at your next visit, we have taken several steps at our office. With these safety measures, Dr. Farah and Team are confident in our ability to take care of your periodontal and implant needs.

APPOINTMENT PHONE CONFIRMATION

When you contact our office for a new patient appointment or confirm a pre-existing appointment, our Team members will review the safety protocols for your visit. These include the availability of PPE (Personal Protective Equipment) to you, review the reception area setting, review PPE for the Doctor and Team, and review the “Protocol for the Office visit”.

Again, for everyone’s safety, please expect a phone triage regarding the signs and symptoms pertaining to COVID-19. Should there be any signs and symptoms mentioned, please expect to reschedule your appointment. If not, your appointment will be confirmed.



PROTOCOL FOR YOUR OFFICE VISIT



Please “Check In” from your car upon arrival at office by calling our office.

Please wait in your car until the office calls you back for your visit.

You will be asked to keep your cell phone and belongings in the car. We will encourage prepayment from the car or ask you to simply bring a credit card with you. Should you insist on bringing a purse, the office will provide a plastic bin to drop your bag/belongings prior to your dental visit, to be kept with you. At the end of your appointment, you will take back your belongings and the bin will be disinfected.

Only the patient is allowed in the office.

If patient is a minor or elder, he/she will be escorted to the office door by the parent or guardian and will be “handed-off” to the dental team at the door. Should the ride desire to stay with the patient, the ride will have to adhere to the Patient protocol.

At the foyer entrance, your temperature will be taken before proceeding into the reception area. You will be offered hand sanitizer.

Proper patient protection (masks and foot cover) will be available at the foyer for your convenience prior to entering the office.

RECEPTION AREA SETTING

We have positioned a large protected acrylic shield over the reception countertop, protecting you and the “greeter” Team member.

The Administrative Team will be wearing protective eye wear and mask.

All non-clinical items (magazines, flyers) have been removed from the reception area by front desk.

A poster “For Your Safety” will be displayed for Patient information and comfort.

Plastic barrier covered chairs will be available and seating will be according to Social Distancing.

Scheduled Patients are spaced out during the day.

Air Purifier unit will be available.



Administrative forms should have been filled prior to your arrival. Should you need to fill the forms at the office, you will be given a plastic sleeved tablet and a pen with a stylus. Please keep the pen, courtesy of our office!

You will be kindly reminded to refrain from touching unnecessary areas in the reception area.

The Office Administrator will clear you to enter the dental office.

The Dental Assistant will escort you directly to the treatment area. You will be offered hand sanitizer.

We would like to limit the use of the patient’s bathroom. You would be encouraged to use your own bathroom prior to your visit to the office. Should you elect to use the bathroom, you will be requested to flush the toilet with the lid down.

Upon completion of the periodontal or implant service, the Dental Assistant will escort you back to the reception area.

If payment is required, you will be required to make the payment prior to leaving the office through the acrylic shield.

A follow up appointment will be given at the time of the payment. If follow up appointment was not made, we will call you and make the appointment from your car or home.

Should you have a ride, we will notify them via phone, to come to the front door. You will be “handed-off” to your ride who is outside of the door.

Please use hand sanitizer when leaving the office.

We assigned one Team member to disinfect the areas where the patient may have touched.

YOUR EXPECTATIONS FROM DR FARAH AND TEAM



Our Clinical Team will wear mask level 1 or 2, gloves, and protective eye wear.

Our Surgical Team and Dental Hygienist will wear mask level 3, gloves, face shield, surgical gown, and hair bouffant.

Aerosol suctions will be available for each operatory.

Air Purifiers will be stationed throughout the office.

Beginning of the day:

Temperature will be taken for every Team member.



In Between Patients:

The Dental Assistant will wipe all surfaces with disinfectant. The floor will be disinfected by mop after every Patient.

We at the **Center for Advanced Periodontal & Implant Care** are working hard to make sure that your next visit at our office is safe and comfortable. Our motto has always been:

“Deliver a Memorable and Remarkable Experience”

Looking forward to serving you!

Dr. Farah & Team